

Privacy Policy

Your information, Your Health, Your rights, is our responsibility.

At Medpros , our philosophy is “Customer first.” Every decision we make is based upon that fundamental principle, including how we collect, maintain and use your personal information. We want you to enroll with confidence and to be informed and empowered with regard to your personal privacy.

Be Certain

- We will not collect personal information from you without your knowledge or consent.
- We will not knowingly disclose your personal information to a third party, except as provided in this privacy policy.
- We will allow you to inspect and correct your personal information.
- We will take any and all reasonable measures to protect the security of any personal information you provide.
- We will notify you if we ever suspect that the privacy of any personal information you provide may have been compromised.

Your concerns about privacy and confidentiality are a priority to us; thus, we set this policy to achieve the highest criteria of security and confidentiality, for you to feel safe and confidence.

As you send us your information, we will be able to provide you with a better services along with offering you our free consultation and keep you up to date with our offers, once you do that; you trust us with your information. This Privacy Policy is meant to help you understand why we collect your data, and what we do with it. This is important for you as it is for us; we hope you will take time to read it carefully. We want you to be clear how we’re using information and that we also make sure to protect your privacy.

Our Privacy Policy explains:

Browsing:

This website was not created to collect your private data from your personal device, and all your information will be used upon your knowledge and approval.

Your IP Address

While browsing any website including our website; the host server will save your IP address, browsing date and time, your browser and the URL for the website that has directed you to Medpros’s website

Data Analyzing

We conduct some data analyzing procedures through our website to be able to evaluate and improve our services, your opinion always matters and remember that you’re always free not to mention your personal data when sending us your feedback.

Data Privacy

Your personal data will always be in safe hands, we work hard to protect our users from unauthorized access or unauthorized alteration to any of your data including your name, contact info, and photos.

The Data we need to Process your Requests:

When we need any of your personal data; we will ask for them, such as the data we need to contact you in order to process your requests, and be sure that we will never sell your data to a third party for marketing purposes without your previous written approval unless if it was considered as a group non-personally identifiable information where we might use it for statistics or researches.

Your Contact Information:

Your information will be considered private. The applications you submit through our website helps us to make things better, tells us where to direct our services. The information you provide will be used to offer you free consultation, answer your questions and concerns, process you requests by this website or any of its subsites.

Information Protection:

We do not sell or otherwise market your personal data to third parties, unless if it was required by law.

PERSONAL DATA PROTECTION

DISCLOSURE AND APPROVAL TEXT

Protection of Personal Data

In accordance with the Personal Data Protection Law No.6698 (“KVKK”), any information that serves to make the identity of a real person specific or identifiable is within the scope of personal data. We would like to inform you about the purposes of processing your personal data at Yazan Sağlık ve Hizmetleri Ltd. Şti (Medpros), which are explained below, the legal reasons, the methods of collection, to whom and for what purposes it can be transferred, and the rights granted to you under the Personal Data Protection Law, depending on or independent of these.

- **Methods of collecting personal data and Legal Reason**

In the capacity of data controller by (**Medpros**) through the methods in the service processes performed in different channels such as website, mobile applications, call center, stores, social media channels, direct or authorized communication channels and physical channels; by using these channels, your personal data are collected by verbal, written or electronic methods that are created and executed in accordance with the relevant legislation, contracts, demands, commercial practices and honesty rules, which have the opportunity to offer you our quality services and to carry out our business and commercial activities within this framework.

In this context, your personal and health data can be collected by (Medpros) or real or legal persons who process data on behalf of (Medpros), in writing or electronically, by the following methods;

- The membership form you fill out electronically or physically,
- Social networks that allow you to login to our websites during membership or login,
- Communication forms that you fill out on our websites or websites of third parties to contact us,

- Online shopping applications, cookies used to identify you, our mobile applications,
- All kinds of e-mails, requests, work orders, faxes and letters you have sent to our company with the various contracts you have signed with our company,
- Third party company (s) processing data on behalf of our company or supporting our company at any stage of the membership program process,
- Our customer service channels, including our employees, digital marketing and call center,
- Social media channels, Google etc. use of search engines,
- Membership agreements and other agreements, campaigns, applications, forms, offers,
- Our service network and related consultants and third parties.

In accordance with the above-mentioned methods, your personal data, in case of a contract with you, your data which is required for the establishment of the contract and the execution of the contract in the continuation of the contract will be processed without your express consent, based on the exception of “The situation in which it is necessary to process personal data belonging to the parties to the contract, provided that it is directly related to the establishment or performance of a contract” in Article 5/2 (c) of the Personal Data Protection Law.

All your personal data, other than your personal data required for the establishment or performance of the contract between you and **Medpros** , will be processed based on your explicit consent, if you give your express consent after reading this text. We would like to state that you have the right not to give explicit consent to the processing of your personal data other than your personal data required for the execution of the contract during the establishment of the contract with you or in the continuation of the contract, and we also would like to state that this express consent is not a prerequisite for establishing a contract with you or for you to purchase the products.

- **Processing of personal data and processing purposes**

As (**Medpros**), your personal data and / or data classified as private to be collected by the above-mentioned methods can be obtained, recorded, kept, stored, changed, updated, periodically checked, rearranged, classified, preserved for the period required for the purpose for which they are processed or for the period stipulated in the relevant law, shared / transferred with the third parties detailed below, legal or in case of actual requirements depending on the service.

We inform you that we can process your personal data in accordance with the Personal Data Protection Law No.6698 and the relevant legislation in any case, and with purposes such as for (**Medpros**) customers to benefit from the services of our brands, to determine and develop our commercial and marketing strategies, to inform you about our campaigns, to record your suggestions and complaints, providing services in line with your needs by getting to know you better, to lead the execution of our advertising and promotional activities, to be able to analyze and profiling for service activities, to create better service standards for you, determination and implementation of (**Medpros**) commercial and business strategies.

- **Transfer of Personal Data to Third Parties and Abroad**

(**Medpros**), provided that adequate precautions are taken within the framework of the security and privacy principles specified in the Personal Data Protection Law (KVKK) and the relevant legislation, will be able to share your personal data in the following ways; within the country provided that sufficient precautions are taken and abroad provided that necessary security measures are taken, and will be able to share your personal data, in order to carry out the activities of the company, to establish business relations between data owners and our customers and / or to conduct meetings for this purpose, to provide services, opportunities and offerings and to increase the service quality, with our group companies, business partners, business contacts, servers located in Turkey or abroad due to the information technologies we use, and companies that provide this server support, domestic / foreign individuals and institutions from whom we receive physical server and / or cloud service, Companies that process data on behalf of (**Medpros**), provide customer satisfaction measurement, profiling support, and support in areas where personal data need to be processed in the field of service, customers, suppliers, audit companies or public institutions or organizations authorized to request this data as required by a legal obligation, with which we have agreements and provide services, and other relevant authorities including but not limited to.

4. Rights of Personal Data Owner enumerated in Article 11 of the Personal Data Protection Law (“Law”)

(**Medpros**) will respond to the following requests of the concerned persons:

- a) To Learn whether (**Medpros**) processes personal data about them and which personal data it processes,
- b) To obtain information regarding the purposes of the processing activity,
- c) To know the third parties to whom (**Medpros**) has transferred personal data domestically or abroad,
- d) To request correction of personal data in case of incomplete or incorrect processing,
- e) To request the deletion or destruction of personal data in accordance with the Law,
- f) In case of request for correction, deletion or destruction of personal data; to request the transactions made to be notified to third parties to whom personal data have been transferred,
- g) To object to the occurrence of a result against the person himself by analyzing the processed data exclusively through automated systems, and
- h) To make a copy of your personal data.

You can contact us about your comments and questions.

(**Medpros**) Yazan Sağlık ve Hizmetleri Ltd. Sti

Contact Us:

You can always [contact us](#) through a phone call, Whatsapp or Viber calls or messages by our number **0850 308 00 34**, by our email.info@medpros.com.tr

It’s our main concern to keep your personal information private and safe — and put you in control.